

Just some of the facts

National domestic violence services report **20,000+** calls per day to helplines

First Nations women bear a higher burden of homelessness, with **10.9%** attributed to their experience of trauma

Domestic and family violence costs the economy over **\$26 billion annually**

Of women who experience violence, **36%** had **tracking software or apps installed** on their phones or other devices

90% of women's violence experiences were by a **person known to them**

Domestic and family violence **contributes significantly to homelessness** among women

Intimate partner homicide is the most common type of homicide in Australia, **up 30%** on previous year 2022/23

44% of women who experience violence experienced more than one form of **monitoring/stalking behaviour**

1 in 3 Australian women has experienced **physical violence since age 15** totalling over 3 million women (30.8%)

1 in 4 tracking devices purchased in 2023 in NSW were by domestic violence offenders

Five-year trends of annual average percentage change in recorded domestic and family violence criminal incidents from: March 2020 to March 2024 shows a **7.8% increase per year** within the North Sydney to Hornsby region alone

There has been a **45.4% increase in reports** of domestic assault since 2019

see over for more

14,000 nights of safe accommodation

provided, without any government funding to women and children, since opening our doors.

Mary's House Services at a glance

- No government funding
- Located on Sydney's lower north shore
- Founded by the community
- A unique service in the area
- For women and children of all faiths and cultures, from anywhere in Australia
- Providing refuge and professional support services
- Providing critical care and ongoing assistance
- Not-for-profit
- Community funded

Mary's House Services relies solely on donations from the community to provide the safety and critical care we extend to our clients.



Mary's House Services is a not-for-profit organisation, funded by the community, which supports women and their children to escape and recover from domestic and family violence.

To date, Mary's House Services has provided nearly 14,000 nights of safe accommodation to women and their children escaping domestic and family violence and abuse.

Find out more



02 8937 2094

maryshouse.org.au



Printing donated by North Ryde KwikKopy
kwik@northryde.kwikkopy.com.au

maryshouse.org.au



About us

Established in 2015 and launched in 2016 on the lower north shore of Sydney, services are available to women of all faiths and cultures from anywhere in Australia.

The team of professional social workers provide access to housing and refuge services, referrals for expert advice, and trauma-informed support services to empower women to recover from abusive relationships and achieve their goals.

Mary's House Services is also committed to raising awareness about domestic and family violence, promoting education about the dynamics of abusive relationships, and advocating for societal change, to create a safer and more compassionate community for everyone.



Mary's House Refuge

Mary's House Refuge provides a temporary home for women and their children. It offers safety, shelter, and immediate critical care essentials such as food and clothing. An operations team – including qualified case workers – are on hand to help women get back on their feet and rebuild their lives.



Daisy Centre

Mary's House Services also provides services to women in the community through its Daisy Centre, the starting point of a journey for clients who are trying to escape or recover from abusive relationships. A team of qualified staff provide expert and practical guidance such as access to financial and legal advice, safety planning and emotional support via counselling and therapeutic classes.

Our impact

We stand for gender equality and for women and children's right to be safe from domestic and family violence and abuse.

Our purpose is to support women and children to live free from domestic and family violence and abuse by activating the energy and resources of our community.



While 9 in 10 (91%) people agree violence against women is a problem in Australia, only 5 in 10 (47%) people agree it is a problem in the suburb they live.

The northern suburbs community thought differently, so developed Mary's House Services.

Appointment numbers for specialised legal/financial and counselling services are up by **36%**

500+ enrolments into our evidence based therapeutic and wellbeing programs

30% of our community centre enrolments were case managed by us.

70% were self-referred or referred by another service.

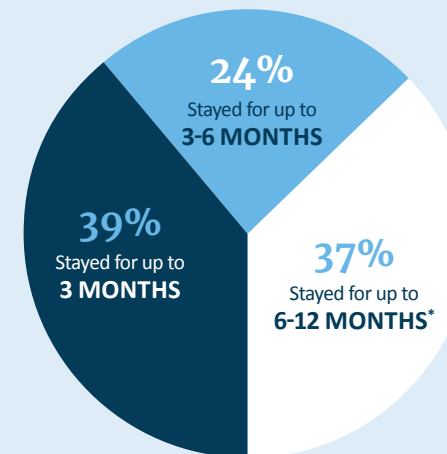
43% of our clients had serious safety risks associated with their circumstances

42% of our clients experienced sexually coercive behaviour or a sexual assault

Staff made **16 child protection reports** in 12 months about children who were at significant risk from witnessing mothers' assault

Specialist social worker support may start prior to entering the Mary's House Refuge or when registering with the outreach centre and continue for undefined periods of time

Last financial year



During this period, reasons for declining referrals were:

- 63% no vacancy
- 17% no casework capacity
- 20% for a mix of reasons (unmanaged health matters/suicide ideation/not covid vaccinated not a DFV issue)**

* The housing crisis will make this number even harder to manage.

** Mary's House Services refers women to other specialist services if we have no capacity to assist.

Together, we can build hope and save lives.

maryshouse.org.au